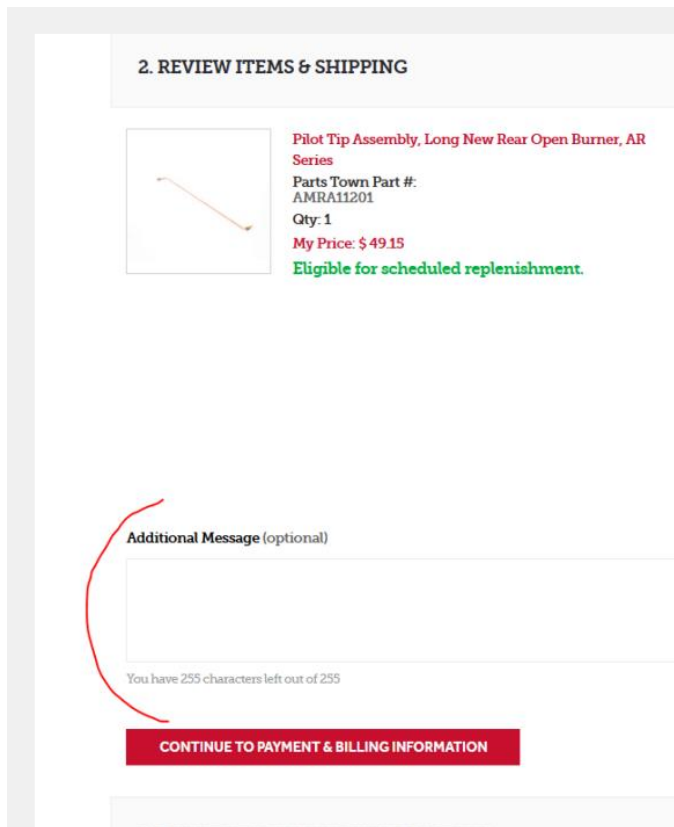


Henny Penny Distributor Program


Frequently Asked Questions

- How do I request that Parts Town drop ships a backordered part direct from Henny Penny?

As you are checking out on partstown.com, we have turned on the “notes” section, simply add a note requesting ‘Please Drop Ship,’ will make that happen on our side:



2. REVIEW ITEMS & SHIPPING

 Pilot Tip Assembly, Long New Rear Open Burner, AR Series
Parts Town Part #: AMRA11201
Qty: 1
My Price: \$ 49.15
Eligible for scheduled replenishment.

Additional Message (optional)

You have 255 characters left out of 255

CONTINUE TO PAYMENT & BILLING INFORMATION

- Who do I contact with questions about my orders or the Parts Town program?

All questions can be directed to the Henny Penny Distributor dedicated email box, hp distributors@partstown.com or distributors can call 800.438.8898. Our dedicated team is standing by to address any questions and/or issues.

- How do I get a new user registered and linked to my account?

New users can register on partstown.com. Registration requires that new users provide their Full Name, Address, Primary Business Type, Company Name, Phone Number, Email and Password.

Once a new user registers online, an email can be sent to the Henny Penny Distributor dedicated email box (hp distributors@partstown.com) to link the online account to the new user.

- I am looking for specific parts and I do not see them listed on the partstown.com website.

Select Henny Penny parts are not listed on the website but are available to order via phone or email. Authorization to order from Henny Penny is no longer required. These parts are non-returnable and non-refundable.

Here is a list below:

Part Number	Part Description
HEN140595	KIT-CFA HYBRID CNTRL WITH WIFI
HEN140609	KIT-PFE500 WIFI
HEN164993	ASSY-PXE LID AND COVER *SO
HEN164993-015	Assy-PXE Lid and Cover - Czech
HEN164993-016	Assy-PXE Lid and Cover - Romania
HEN164993-017	Assy-PXE Lid and Cover - Norway
HEN164993-018	Assy-PXE Lid and Cover - S/CN
HEN164993-019	Assy-PXE Lid and Cover - NZ
HEN164993-020	Assy-PXE Lid and Cover - Bul
HEN170144-001	SVC PACK-EEG 10 PORT SEL VALVE
HEN170144-002	SVC PACK-F5 4 PORT SEL VALVE
HEN170144-003	SVC PACK-F5 6 PORT SEL VALVE
HEN170144-004	SVC PACK-F5 10 PORT SEL VALVE
HEN170144-005	SVC PACK-PXE 3 PORT SEL VALVE
HEN170144-006	SVC PACK-LVG 10 PORT SEL VALVE
HEN84282	VALVE-SELECTOR
HEN89405	VALVE-SELECTOR GEN 2
HENM10031778	FGG/FPG FAN MOTOR POWER SUPPLY